

Peer to Peer Licensing FAQ

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1.) Are the installation licenses something new to Peer to Peer?

The Peer to Peer software has always been a product that carries additional costs for a company that installs the software on multiple computers. In our previous version of Peer to Peer there was no activation key required to unlock the database after installing the software, which meant that our licensing system was very much an "honor system" in terms of the number of active installations at the subscriber's location.

In the current version, a unique email address and an activation code turns on each installation. Tracking licenses in this manner not only helps us manage where the software is being installed but also enhances our ability to keep our clients informed about new quarterly data updates, product enhancements, and renewing services.

2.) How does Callahan & Associates license Peer to Peer for a new subscriber?

A subscription to Peer to Peer includes one installation license that covers activating Peer to Peer on one computer. If you wish to have an active copy of the application on another computer, you will need to purchase an additional installation license. Callahan & Associates offers additional licenses at a significant discount. Please contact the Software Sales team at (800) 446 - 7453 for current pricing.

3.) I am renewing the subscription to Peer to Peer for my company. Do I also need to renew the additional installations/licenses?

Yes. All additional licenses expire along with the primary subscription, regardless of when you purchased them. A member of the Callahan & Associates' Analytics team will contact you by email and by phone during the final quarter of your subscription term to discuss the renewal of your primary subscription and any additional license(s).

4.) When can I purchase additional licenses?

You can purchase additional licenses at any time during your subscription. However, we do not pro-rate the costs for extra seat licenses if they are purchased mid-subscription.

5.) My computer's hard drive just crashed. Do I need to purchase a new license before I can reinstall/re-active my Peer to Peer software?

No, a new license is not necessary if you are re-installing Peer to Peer after a hard drive failure. If you need assistance reinstalling Peer, please review the [Install Peer to Peer](#) and [Uninstall Peer to Peer](#) sections of the user manual.

6.) Can I transfer a license from my old computer to a new computer?

Yes, you can transfer licenses. You must first uninstall Peer to Peer from the original computer before activating the software on the new computer, though.